

NEIL MCADAM

Moray Firth Holiday Home

www.morayfirthholidayhome.com

*Luxury Holiday Home
at Nairn Lochloy*

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**Mr Neil McAdam
10 Doonholm Park
Ayr, Scotland
KA6 6BH**

Phone: 07948 566495

**E-mail:
info@morayfirthholidayhome.com**

Introduction



Welcome to Moray Firth Holiday home. We have a 38 x 12 ft ABI 2008 Ashcroft (sleeps 6) luxury holiday home for rent at the sought after holiday park at Nairn Lochloy. As a Parkdean holiday resort, there's everything there that you could wish for including an indoor swimming pool, spa bath and restaurants.

Nairn is a wonderful place to holiday, many people come back year after year for the hospitality, the pure white sandy beach literally a stones throw from our caravan. The other side of the park is one of the two golf courses in Nairn which includes the links Nairn Dunbar course. During the summer Nairn sees the longest hours of daylight anywhere in Scotland. So whether its family fun, golfing, beaches or simply a weeks relaxation, our caravan can provide that for you.

Regards Neil

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Pre-Booking

- There is a non-refundable deposit of **£75** per booking. (*Details of payment on booking form*)
- The balance is to be paid **6** weeks before the start of your holiday.
- If your holiday is less than **6** weeks away then the whole amount is due at the time of booking.
- Please ensure that you have the time off before booking as no refunds will be made.
- Only when the deposit is paid will the booking be completed. Any deposit that is not sent within a **month** of the original contact will forfeit that booking and the week(s) will go back into the public domain.
- Slight changes may occur from the website pictures to the actual caravan as things change but whatever is listed as included will be, but for instance there is no television in the bedroom. The owners reserve the right to make changes as and when circumstances require it.

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Booking Conditions

- Holidays run from Saturday to Saturday. Check in time from **3pm** and check out time is **11am**.
- Please **no smoking** or **pets** are allowed in the caravan. Please consider those coming after you if you are a smoker and try to smoke away from the caravan.
- No same sex groups (*site rules*) (*i.e. 3 or more persons of the same sex without children*)
- All guests should be included on the booking form up to a maximum of **6** (*5th & 6th will be on a sofa bed. Please be aware that it is an average size bed*) All ages count towards occupancy.
- Pillows and duvets, with linen are provided but please bring along your own towels.
- Gas and Electric are included in the holiday price.
- **No** entertainment passes are included in the price of the caravan due to site rule changes, but they are available to purchase at the reception. It is your responsibility to pay for them!

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On Arrival

- Please “book in” with reception on arrival.
- Reception will give you a set of keys to pitch **174**. There will also be a copy of this booklet in the caravan to assist you.
- The caravan is now maintained by us but cleaned and linen provided by Parkdean Holidays. So if you have any problems or queries with the standard of cleanliness please contact the reception desk. If you require any additional linen please also contact reception.
- Please park any cars to the right of the caravan, i.e. the entrance door side.
- Please be courteous to those around you as failure to control behaviour or noise may result in the holiday park management ejecting you and us as owners from the site.
- This is a privately owned caravan. Please leave the caravan in the same clean and tidy condition as you found on arrival.
- If any problems arise with the caravan during your stay please contact reception in the first instance. For more serious problems please phone 07948 566495.

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Instructions

- All instructions to any item can be found in the drawer under the microwave.
- To operate the gas hob, hold down and turn the required knob and press the ignition switch. When it has ignited release the knob.
- There will be from time to time items of food and drink making items left. Some will have been left by us for you to use, but if you are happy to use it feel free to use whatever is in the cupboards, fridge and freezer.
- Radiators can be controlled individually. The boiler is in the bathroom but please try to avoid changing the settings if at all possible.
- All rooms will have a means of escape window for your safety. There is also two smoke alarms and two carbon monoxide detectors and a fire extinguisher in the kitchen.
- The owners cannot accept any responsibility for any incidents or accidents or any losses whilst you are in occupation.
- With this in mind, please take care with small children in the bathroom as the towel rail can get very hot.
- The electric fire whilst in itself does not get hot the grill at the top will do.
- The Hoover is in the main bedroom wardrobe.
- There are books in the lounge, games & DVD's under the TV and in the main bedroom wardrobe.

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Help & Assistance

- If at any stage of your stay you encounter a problem with the caravan you should in the first instance contact the Main Reception on 01667 453764 and they will help you. If it is more serious then after contacting the Reception please phone us on 07948 566495.
- If the caravan runs out of gas, please contact the Reception and they will arrange for replacements to be installed.
- Useful numbers -

Chemist	01667 453169
Doctors	01667 452096
Hospital	01667 455351
Taxi	01667 456661
- Guest book. There is a guestbook in the kitchen if you wish to comment about your stay, places to eat, places to avoid etc!
- There is also a well stocked information book with leaflets on places to visit, play golf, shop and eat or see the web page.

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Departure

- Departure from the caravan is **11am**.
- This is our privately owned caravan. Please leave the caravan in the same clean and tidy condition as you found on arrival.
- We hope that you enjoy your holiday with us and that you will decide to come back year after year.

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Moray Firth Holiday Home Pitch 174 Booking Form

Neil McAdam
10 Doonholm Park
Ayr, Scotland
KA6 6BH

D

E-mail: info@morayfirthholidayhome.com

F

Lead name	
Lead address	
	Postcode:
Telephone no.	
E-mail	
Arrival date	(From 3pm)
Departure date	(By 11am)
Car registration	

Please include all members of your party below:

Title	Initial	Surname	D.O.B (under 18's)

Please return the booking form with your **non-refundable** deposit of **£75**.
Cheques made payable to Neil McAdam or Internet banking using the following details

Account Name: **Neil R McAdam** Bank: **RBS** Account No. **00716600** Sort Code: **83-15-26**

The remaining balance should be paid 6 weeks prior to the holiday start date. Cost of week does not include entertainment passes.